



## The Ultimate in Desktop Integration for Your Business

Zulu UC Desktop Integration unifies the most popular business communication tools & applications enhancing user productivity.

Designed specifically for FreePBX and PBXact phone systems, Zulu enables features such as click-to-call, Call Pop, SMS & Faxing directly into the desktop applications you already use like Microsoft Outlook and web browsers.

At the center of Zulu is a feature-rich softphone allowing users the freedom of mobility, taking their office with them.

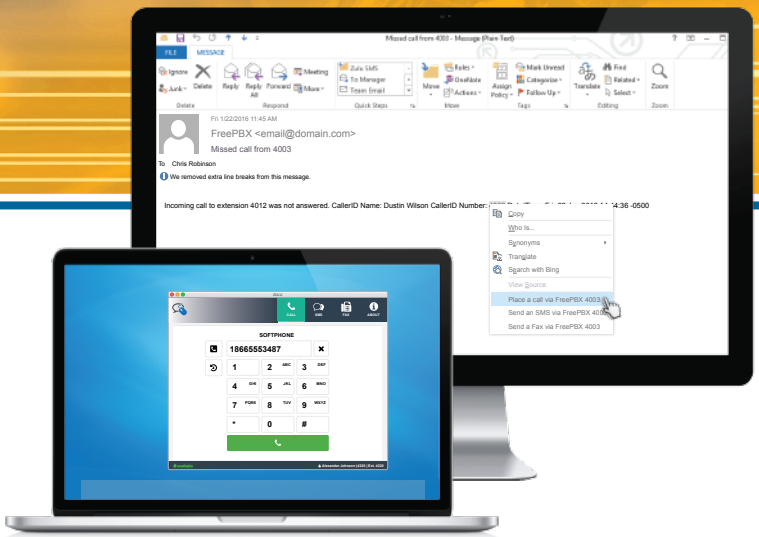
**“The only certified desktop integration solution for FreePBX & PBXact.”**

### Quick Facts

- » Enables SMS, FAX, Click-to-call, Call Pop from Your Desktop
- » The Only Certified Desktop Integration Solution for FreePBX & PBXact
- » Offers a Feature-rich Softphone – Take Your Office Where You Go
- » Enhances Workforce Productivity
- » Compatible on Microsoft Windows, MacOS, Linux, Microsoft Outlook & Google Chrome Web Browser



For more information on Zulu visit [sangoma.com/zulu](http://sangoma.com/zulu)



### Zulu UC Softphone

**Make & receive calls directly from a desktop softphone!**

- » One-click calling from desktop or nearby deskphone
- » Send / receive SMS and fax (Requires SIPStation SIP Trunking service)
- » Zulu Chat: Send/receive instant messages between your co-workers
- » Control your presence



### Zulu Mobile Client (Coming Soon)

**Make & receive phone calls directly from your mobile device!**

- » Take your extension with you
- » Dial by contact name
- » Push notifications
- » Automatic low power mode when not in use



#### Click-to-Call

Zulu UC enables you to click-to-call within email, contact lists and websites. The Click-to-Call feature is currently supported for Microsoft Outlook 2010 or newer and Google Chrome web browser.



#### Call Pop

Call pop settings allow you to have the PBX inform Zulu to open a web browser on a per inbound route or queue level in your PBX GUI. This is ideal integration for CRM and Help Desk systems.



#### SMS

With SIPStation Trunking and SMS enabled, you can send SMS messages from the Zulu Widget. You can also receive SMS notifications direct from your desktop.



#### Faxing

If you have the Fax Pro module and Faxing enabled, you can send faxes from the Zulu UC Widget in addition to UCP. You can also view received faxes the same way you view emails in your Outlook Inbox.

## FEATURE SPECIFICATIONS

---

### Licensing

#### FreePBX:

- » Available in 20 Seat packages

#### PBXact:

- » Full user license included in all appliances

### Softphone

#### Basic Features:

- » Ability to make calls to and through FreePBX / PBXact
- » Place call by dial pad
- » Place call by contact name

#### Calling Features:

- » One-click calling from desktop or nearby deskphone
- » Call hold
- » Mute
- » DND
- » One-touch speed dial
- » Call forward
- » Custom ring tones
- » Call waiting
- » Call transfer
- » Call history
  - » Redial
  - » Call return
- » 8-way conferencing (Coming Soon)
- » Auto Answer (Coming Soon)

#### Chat Features:

- » Send / receive Instant Messages between PBX users
- » Direct user messaging
- » Channel group messaging
- » Full suite of emojis
- » In-line contact notifications with '@user' string
- » Message notifications
- » Message time stamps
- » Sign-in / Sign-out notifications
- » Message history saved within group chat and direct messages

#### Contact Features:

- » Access to all PBX user contacts
- » Dial by contact name
- » Send SMS / Fax to recipients
- » Dial by phone number

#### SMS Features (Requires SIPStation Service):

- » Send / receive SMS messages to user contacts or manually
- » Message history saved
- » Microsoft Outlook integration

#### Fax Features (\*Requires Fax Pro Module):

- » Send / receive faxes
- » Microsoft Outlook integration

\*Fax Pro is included with PBXact

### Mobile Client (Coming Soon)

#### Basic Features:

- » Ability to make calls to and through FreePBX / PBXact
- » Hold, transfer and hangup
- » Place call by dial pad
- » Place call by contact name
- » Push notifications
- » Automatic low power mode when not in use

### Click-to-Call

#### Basic Features:

- » Dial phone numbers embedded on websites and Microsoft Outlook contact list and/or message body
- » Ability to dial internal extensions
- » Option to dial from Zulu Softphone or nearby desk phone

### Call Pop

#### Basic Features:

- » Automatically open browser on inbound calls
- » CRM integration for browser-based help desk

### Administration

#### User Permissions:

- » Softphone, Chat, SMS and Fax User permissions controlled via FreePBX / PBXact User Management Module

### Compatibility

#### Zulu Softphone, SMS, Fax:

- » Windows 10, MacOS 10.8 and above, Linux

#### Click-to-Call:

- » Google Chrome
- » Microsoft Outlook 2010 / 2013, Office 365

#### Call Pop:

- » Google Chrome

#### Mobile (Coming Soon):

- » iOS and Android