

PBXact UC is an advanced on-premise turnkey unified communications platform which integrates all your business real-time voice and IP telephony applications into one full-featured experience. Whether your company is looking for basic PBX features with the capability of future growth options or enhanced features such as, Call-Center, MS Outlook integration, SMS, IM, CRM and Help Desk integration, PBXact UC wraps all this into one package.

Ideal for Mid-sized Businesses and Branch Office Locations

PBXact UC 60 is a premise-based appliance built for mid-sized enterprises looking to seamlessly integrate IP phones, VoIP trunks, PSTN connectivity while improving employee collaboration and productivity with a large suite of advanced features. PBXact UC 60 supports up to 60 licensed extensions and 40 simultaneous calls.

The following advanced features are included, out-of-box:

#### **Auto-provisioning Tool**

Integrate and manage all your existing IP phones and other endpoint devices, such as Sangoma PSTN Vega Gateways and most third party manufacturers, with the EndPoint Manager module.

#### **VoIP Connectivity**

Seamlessly integrate your vendor's SIP trunks or combine PBXact UC with Sangoma's own SIP trunking service called SIPStation for deeper integration and easy deployment, auto-configuring your channels at the same time.

#### Mobility

Remote workers can take the office with them with PBXact's "anywhere access" allowing them to connect securely with built-in VPN functionality and features like follow-me to forward phone calls, voicemails and presence information.



- > Supports 60 Licensed Extensions & 40 Calls
- > Local VGA / Console Web GUI SSH
- > 3x GB Ethernet Ports, 1x Serial Console (RJ45)
- > 1x VGA & 2x USB Ports
- > 2 PCI Express Slots
- » Optional Annual Support & Software Maintenance Plans
- » Remote Installation & Configuration Services
- > 1 Year Warranty

#### **ADVANCED CAPABILITIES**

#### **Quick-Start Installation Wizard**

The quick-start Installation Wizard for PBXact UC makes it incredibly easy to get your PBX set up with basic configuration in just a few minutes!



#### **Survivability and Redundancy**

Combine two PBXact UC systems to create a highly available system for organizations with low tolerance for downtime.

Automatic mirroring means the configuration and status of both systems is kept up-to-date and failover happens immediately, so no delay while onsite spares are deployed.

## Personal Administration User Control Panel

UCP provides each user with a web based login to allow easy control of their personal experience from any device. Users can view their call history, view contacts, set their presence and personalize their phone soft-keys like call forwarding, follow me, call waiting and do not disturb.

#### **Desktop Integration**

Zulu UC Desktop Integration is included with all PBXact Systems, providing users with: a feature-rich softphone for true office mobility including SMS and FAX capabilities, click-to-call from web browsers and screen pops for helpdesk integration.

### Integration with Sangoma IP Phones Zero Touch Provisioning

Designed specifically for PBXact UC, Sangoma's line of IP Phones auto-provision themselves out-of-box using our Redirection Service.

#### **Full Suite of Phone Applications**

Users can now control complicated features directly from their phones right out-of-the-box. There's no need memorize hard to remember feature codes!

# FEATURE SPECIFICATIONS

#### **Basic Features**

#### **Business Features:**

- » Flexible time-based call routing
- » Built in conference bridge/service
- > Fax to email
- Hunt / Ring groups >>
- » Music on hold
- » Voicemail blasting
- » Follow me / Find me calling
- Personal IVRs >>
- » Wake up calls
- Support for video calls, IM & presence **»**
- Secure communications (SRTP/TLS) >>
- Directory >>
- » Customizable announcements
- Dictation >>
- Calling queues (ACD/IVR)

## **Calling Features:**

- >> Three way calling
- >> Voicemail
  - > Voicemail to email
- > Caller ID
- » Call transfer
- > Call recording
- Do not disturb >>
- » Call forwarding
- > Call waiting

### **Telephony Support:**

- » Open standards support for multiple signaling protocols
  - > SIP
  - > IAX2
  - > PRI/T1/E1
  - > POTS/Analog
- > ISDN
- > WebRTC
  - > Browser-based calling (thru UCP)

### Administration:

- » Bulk import utilities
  - > Trunks
  - > Extensions
  - > Users
  - > Phone numbers

100 Renfrew Drive, Suite 100, Markham ON L3R 9R6 Canada

🕾 +1 905 474 1990 or 1 800 388 2475 (toll free in N. America) 🛛 🖂 sales@sangoma.com

Due to ongoing improvements and revisions, Sangoma reserves the right to make changes without notice.

- > Call history
  - > Call detail records and call event logging
- » Speed dials
- » Caller blacklisting
- » Paging / Intercom
- » Call screening >> DISA
- >> Soft phone support
- » Specialty device support
  - > Door phones
  - > Overhead paging
  - > Strobe alerts
  - > Paging gateways
  - > Voice gateways
  - > Failover devices

>> System dashboards

» Integrated intrusion detection

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#### **Multiple Language Support:**

- » English
- » Bulgarian
- » Chinese
- >> German
- >> Hebrew
- » Hungarian

#### **End User Applications:**

» User Control Panel (UCP)

#### **Physical Features:**

- » Unit dimensions
  - > 430mm (W) x 320mm (D) x 45mm (H)
- >> Unit weight
- > 3.95kgs (8.7lbs)
- » Internal 100~240V power » Wall mount bracket supply

# **Enhanced Features**

### Included with All PBXact Platforms:

- » Call Recording Reports
- » Class of Service
- » Conference Pro
- \*EndPoint Manager
- » Extension Routing
- > Fax Pro
- » Page Pro
- » Park Pro

\*Included Free for Sangoma IP Phones

### **Licensing Options:**

- » XactView
  - > Call management and presence desktop for end users
- » EndPoint Manger
  - > Third party phone support for non-Sangoma IP phones
- » Call/Contact Center Features
  - > Enhanced call center functionality
- » High Availability \*Available on 120 GB SSD model
  - > 1:1 active/standby two-box redundancy to guarantee business continuity

- > Italian
- » Portuguese
- » Russian
- >> Swedish
- >> Spanish » Japanese

» 3x GB Ethernet ports

» 2 PCI express slots

» Zulu UC Desktop

Integration

\*Phone Apps

» SysAdmin Pro

» Voicemail Notify

» XMPP Pro

» Voicemail Reports

\*User Control Panel (UCP)

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CHNOLOGIES

> 1x VGA port

> 2x USB ports

included

» 1x serial console (RJ45)